Family Support Statewide Database (FSSD): Supervisor's Guide to Data

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Jeopardy: Data Entry Review

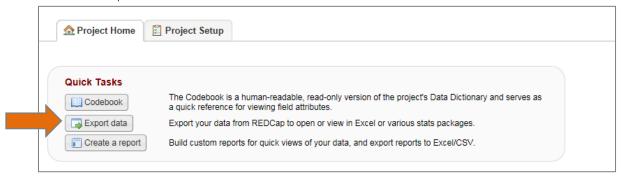
REDCap	Data Collection	QSR, Program Report & more Data Collection
Q: When should participants be	Q: Which date should be a	Q: When must home visitors
entered into REDCap?	family's "Enrollment date"?	complete the Quarter
		Report?
A: Once they are officially	A: The date of the first home	
enrolled in your program and	visit, where enrollment	A: By 5 days after the end of
have begun receiving services.	paperwork is finalized.	the quarter; this must be
		completed for all families
		served for even one day in
		the report's quarter.
Q: What is the first step you	Q: "Child's Race" should be	Q: For the quarterly report
should take if you are having	(choose all that apply):	question "Number of
trouble logging in to REDCap?	 a. only one selection 	Children 0-5 participating in
	b. race as observed by	family support", should
A: Reset your password	the home visitor	unborn children be included
(http://www.icts.uiowa.edu/co	c. race as identified by	in this count?
ntent/external-hawkid-account-	the family	
reset).	d. as many selections as	A: Yes
	apply	

	A: C & D	
Q: What should you do if a case	Q: Household income should	Q: Children entered into
is accidentally entered into	include (choose all that	REDCap should reflect
REDCap that shouldn't be?	apply):	(choose one):
	a. TANF/FIP	a. all children in a
A: A supervisor or program	b. food stamps-	family
director should send a detailed	monetary equivalent	b. all children in a
deletion request to the state	c. earnings from all	family at the time of
office (Julie Tchoumkeu:	household members	enrollment
Julie.Tchoumkeu@idph.iowa.go	d. child support	c. all children 0-5 in a
v).		family
	A: A, C, D	
		A: C
Q: How often do you need to	Q: Should household income	Q: Should the Program
reset your password?	be an exact number or an	Report be completed for
	estimate?	each county or for each
A: Once per year; passwords		program?
expire after 365 days with no	A: An exact number; this	
warning. Study name for reset:	does not need to be verified	A: For each county within
FSSD	independently, but the	each program.
	home visitor can ask the	
	family to look at tax returns	
	or income receipts.	
Q: If you are having problems	Q: Demographics should be	Q: "Child 1" should be:
with REDCap, what is the	updated for each family	a. the youngest child
contact hierarchy?	quarterly, True or False?	b. the oldest child
		c. the target child
A: Home visitor- Supervisor-	A: False. The only exception	d. no preference
Project Director/Program	is for children born after a	
Manager- Local ECI Director-	family's enrollment. In this	A: D. However: for pregnant
Shanell Wagler (REDCAp	case, the new child's	mothers with existing
technical program Q's); Julie	demographic information	children, the case should be
Tchoumkeu (Data Q's)	should be added (this does	marked as a prenatal
	not change household size).	enrollment and Child 1
		should be the prenatal child.

❖ Feel free to use this jeopardy game at your next staff meeting!

REDCap Data Exportation

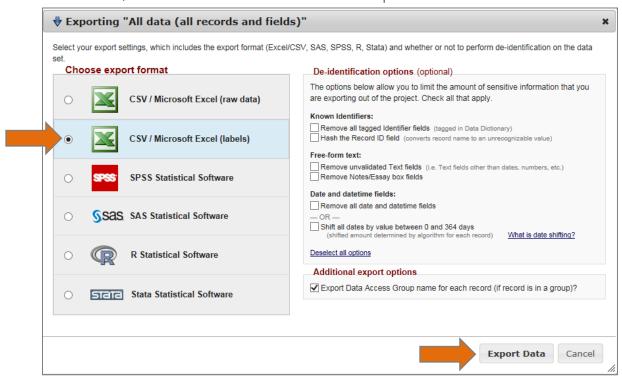
- 1. Sign in to REDCap. Under the My Projects tab, click on Family Support Family Data Collection.
- 2. Click the Export Data button.



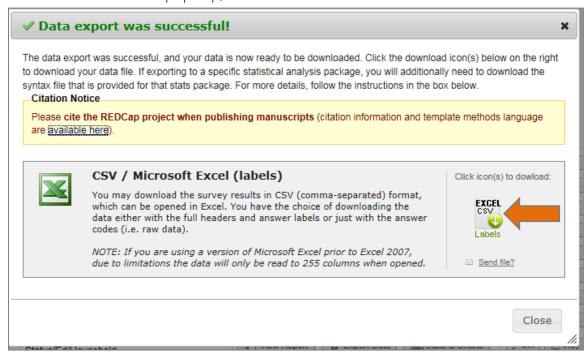
3. To the right of All Data, click the Export Data button.



4. Choose CSV/Microsoft Excel Labels and click the Export Data button.



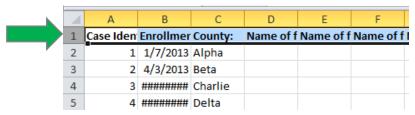
5. Once the below screen pops up, click on the Excel icon.



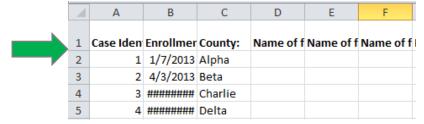
- 6. A pop-up will appear at the bottom of the screen asking if you want to open, save or cancel your document; click Open. Your data will populate in an Excel spreadsheet.
- 7. Save a copy of your Excel spreadsheet as a back-up copy and save another copy as your working copy.

Sort & Filter: Demographic Data

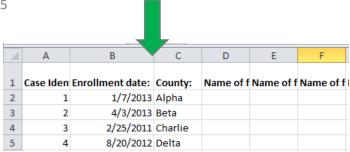
- 1. Begin by formatting your Excel sheet so that it is easier to work with.
 - a. Make the header row bold: Select the row by clicking on the "1", then type $\mathsf{CNTL} + \mathsf{B}$.



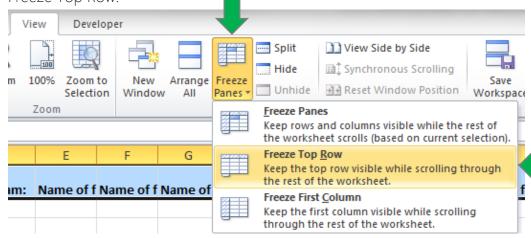
b. Raise the height of the first row: Click on the bottom of the row and drag it down until it's at your desired height.



c. Lengthen columns where "###" shows up instead of the data ("#" will appear when data comprised of numbers does not fit into its cell) or where text that you would like to see is cut off: Double click on the right side of the column letter to resize to fit all data in the column. To customize the column's length, click and drag on the right side of the column letter. The header row should now look something like the screen shot below.

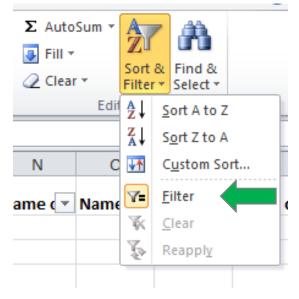


d. When looking at data sets with more than 40 rows, it is often useful to freeze the top row so that it sticks at the top of the page as you scroll through data. To do this, select the top row. Under the View tab, choose Freeze Panes, then Freeze Top Row.

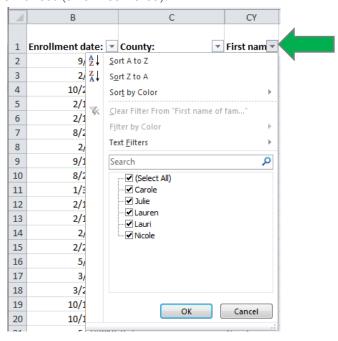


To unfreeze the top row, chose Freeze Panes, Unfreeze Panes.

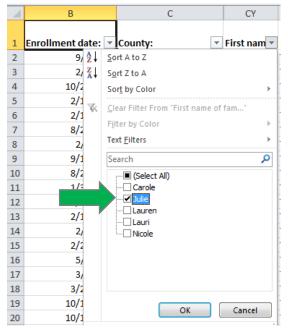
2. Select the header row. Click the Sort and Filter dropdown and choose Filter.



3. To sort data, click the column's dropdown arrow and choose your sorting preference. Different options will appear depending on if the column's data consists of text, numbers, or dates. Common sort options: alphabetically, oldest to newest, largest to smallest (and vice versa).



4. Check/ uncheck filter boxes to look at one or more county or home visitor's data, for example. This is a quick and easy way to check data completion by each home visitor!

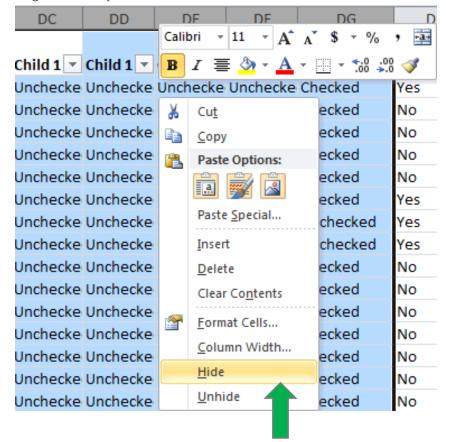


Hiding/Un-hiding Columns: Demographic Data

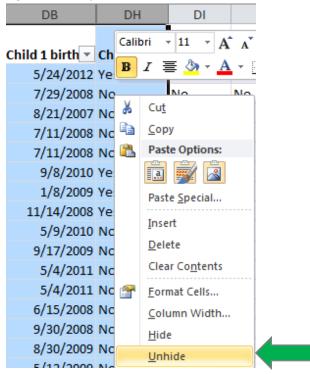
1. To hide columns, click on the column header of the first column you wish to hide, and drag to the left or right until you have selected all of the columns you wish to hide.



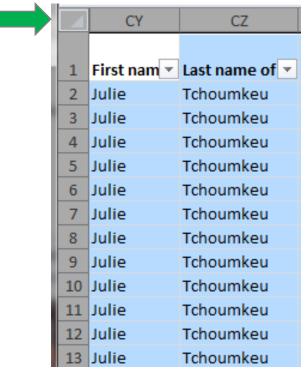
2. Right click anywhere within the selected data and choose Hide.



3. To unhide columns, highlight the two columns on either side of the hidden columns, right click anywhere within the selected data, and choose Unhide.

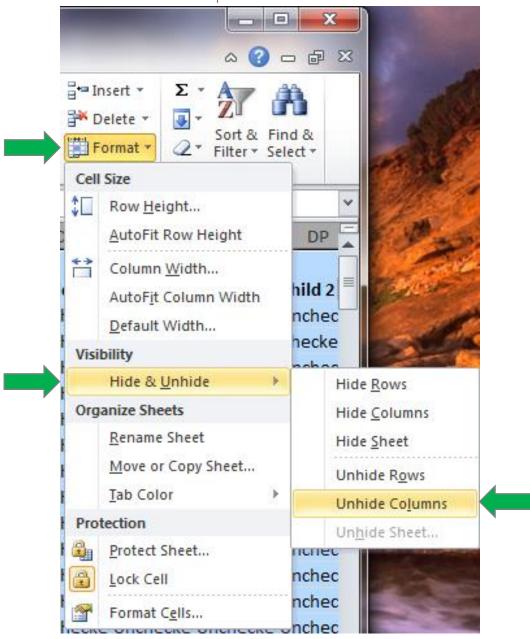


4. To unhide all data in a spreadsheet, select the entire spreadsheet by clicking on the top left corner.



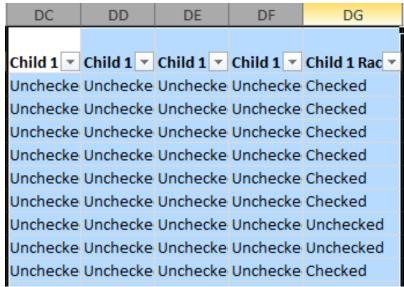
5. In the Home tab, choose Format - Hide & Unhide - Unhide Columns.

Note: The same techniques can be used to hide and unhide rows as columns.

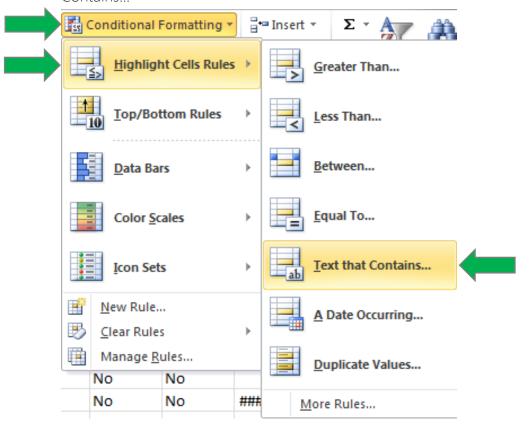


Conditional Formatting (Highlighting): Demographic Data

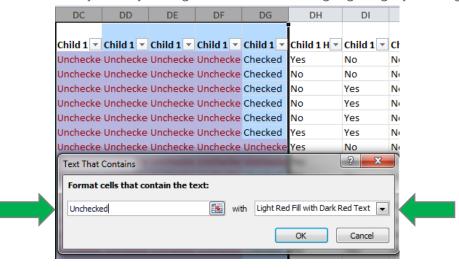
1. Select the data range you wish to work with; often this will be columns.



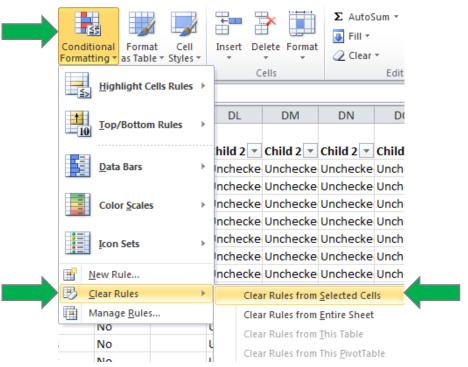
2. On the Home tab, choose Conditional Formatting- Highlight Cell Rules- Text that Contains...



3. A pop-up box will appear. In the "Format cells that contain the text:" box, type the text you wish to highlight, such as "unchecked". In the "Light Red Fill with Dark Red Text" box, you may change the color of the highlighting by clicking the drop-down box.



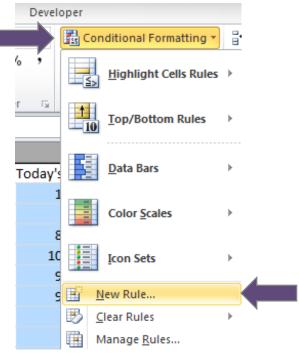
- 4. You can now more easily spot check which cases are missing race data for Child 1.
- 5. To delete conditional formatting, highlight the columns with the formatting you wish to clear. Under the Home tab, click on Conditional Formatting Clear Rules Clear Rules from Selected Cells.



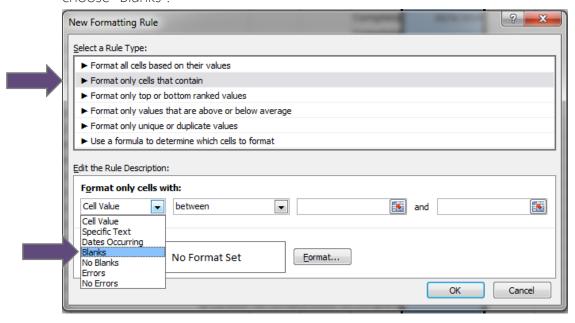
Quarterly Service Report Data Check

Note: The best time to check Quarterly Service Report (QSR) data is *before* the data is due. Home Visitors should be given a date shortly before the official due date to complete QSRs to give supervisors time to check the data.

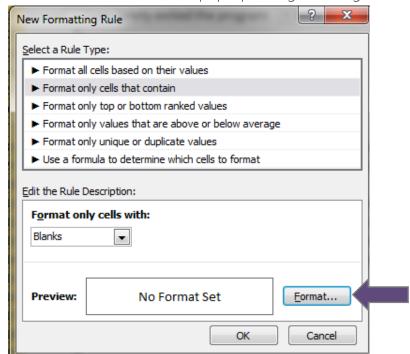
- 1. Hide all <u>demographic</u> columns except Case Identifier, Enrollment Date and Date family exited the program.
- 2. Filter sort by enrollment date. Delete all families with an enrollment date <u>after</u> the start of the current quarter. (Example: Quarterly Report Oct-Dec '14: delete all cases with enrollment dates on or after January 1, 2015).
- 3. Filter and sort by exit date. Delete all families with an exit date <u>before</u> the start date of the current quarter (delete all cases with exit dates on or before September 30, 2014).
- 4. Highlight all empty QSRs- these are past due/ almost due.
 - a. Select Today's Date column.
 - b. In the Home tab, choose Conditional Formatting- New Rule.



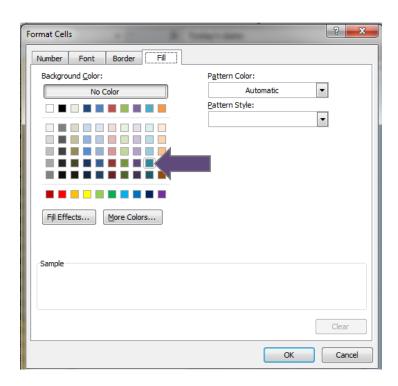
c. A pop-up box will appear. Click on "Format only cells that contain." The popup box will change to the below format. In the "Cell Value" drop-down menu, choose "Blanks".



d. Click the Format button; the pop-up will again change form.



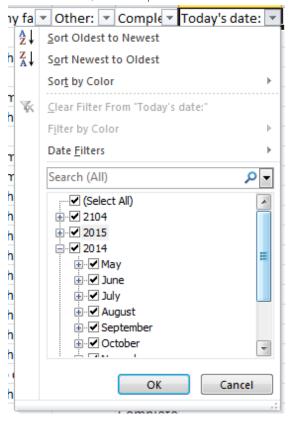
e. Under the Fill tab choose a color. All blank cells (i.e. QSRs that have no date listed and are most likely not complete) will be highlighted with this color.



f. Your data will now look something like this:

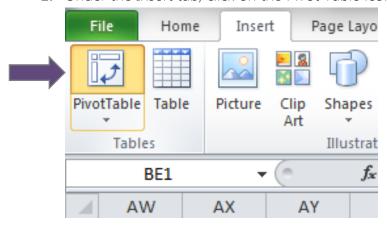
l€ ▼	Today's date: 🏋	Numl
lete	1/2/2014	
lete		
lete	1/5/2014	
lete	1/1/2014	
lete		
lete	12/31/2014	
lete		
lete		
lete	1/5/2014	
lete	1/4/2014	
lete	6/30/2014	

5. Use the Today's Date drop-down to look for suspicious dates. 2104 is in the future, and thus incorrect. Dates listed before the end of the Service Period (in this example, December 31, 2014) are suspicious as well.

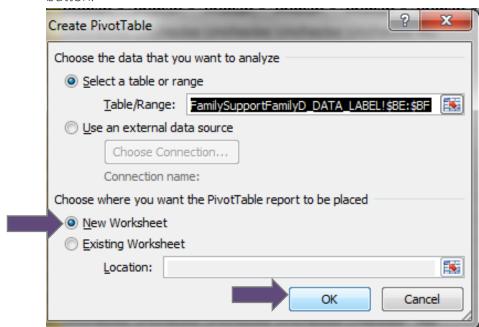


Bonus- Pivot Tables!

- 1. Select the data you wish to include in your pivot table. To look at languages, select the columns Primary Language Spoken at Home and Other (above).
- 2. Under the Insert tab, click on the Pivot Table icon.



3. A pop-up box will appear. Make sure "New Worksheet" is chosen and click the OK button.

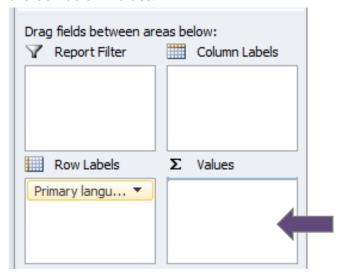


4. A new worksheet in your Excel workbook will appear. This worksheet contains your pivot table.

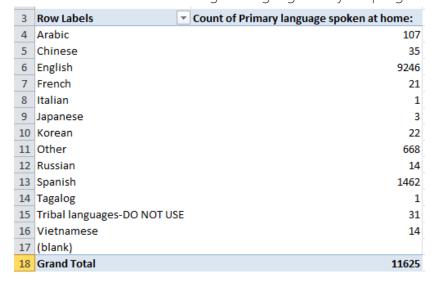
5. On the right hand side of the screen, check the box Primary languages spoken at home.



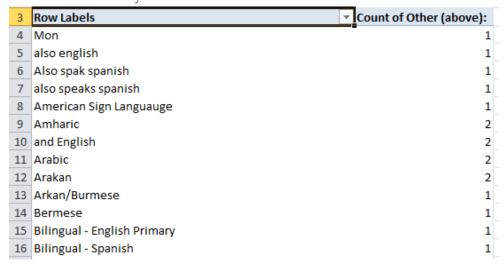
6. Click, hold and drag the Primary languages spoken at home text. Drop the text in to the box below Values.



7. You now have a table showing all languages for your program:

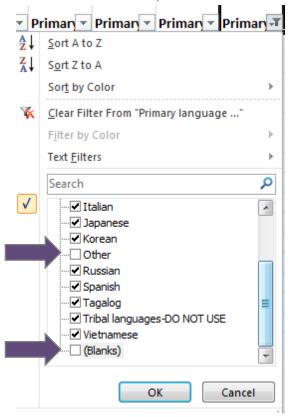


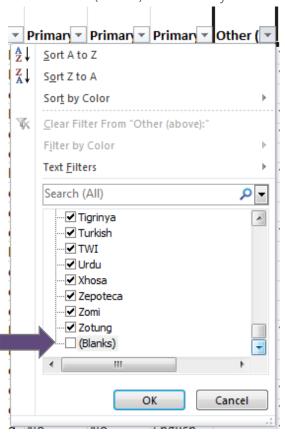
8. Repeat the above steps using Other (above) instead of Primary languages spoken at home. You will now see a table with all Other languages. This data likely will need to be cleaned before you will have a useful table.



9. Cleaning data:

a. In the Primary language spoken at home column, click to de-select Other and (Blanks) from the dropdown.

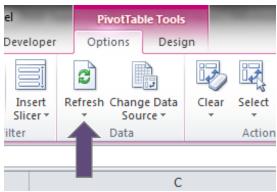




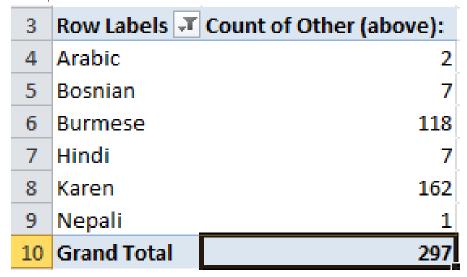
b. In the Other (above) column of your worksheet, select all except (Blanks).

- c. Select all data in the Other (above) column from row 2 and below, and delete this data. [Unless Other (above) is chosen as the primary language, there should be no data in the Other (above) column.]
- d. Using the column dropdown menus, re-select all data under both Primary language... and Other (above) columns.
- e. Use the dropdown menu for Other (above) to look at your data and:
 - i. Ensure all spellings are correct.
 - ii. Combine languages that are the same language- i.e. Chuuk and Chuukese are the same language. This may take some detective work and consulting www.Ethnologue.com!
 - iii. Delete unclear data, data that is incorrect (i.e. "also English") and data with two languages listed.

- iv. Work with home visitors to ensure this data is cleaned up in REDCap.
- f. Go back to the Pivot Table worksheet and under the Options tab, click Refresh.



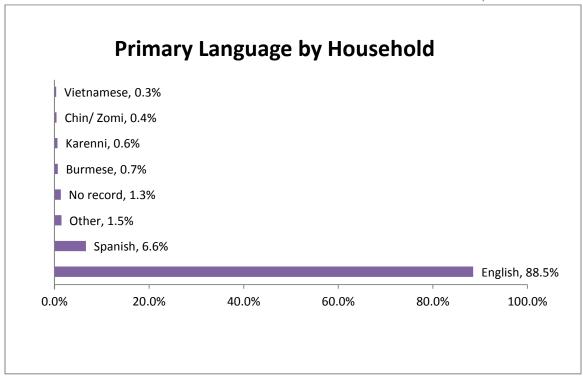
g. Your pivot table should now look more like this:



10. Copy and paste the Primary languages spoken at home pivot table and Other (above) pivot tables into Microsoft Word and manually combine into one table. Copy and paste this new table back into Excel if you wish. Your table may look something like:

Primary Language		
English	1281	
Spanish	96	
Other	21	
No record	19	
Burmese	10	
Karenni	9	
Chin/ Zomi	6	
Vietnamese	5	

11. You can make this data into a chart in Microsoft word as well! For example:



Note: To save an excel file, ensure that "Save as Type" (under file name) is set to "Excel Workbook."

How can you use this data? A few ideas:

- ♣ Language data: open a discussion of best practices working with interpreters or give stakeholders/ funders a better idea of the communities you're working with.
- ♣ Most other demographic data can be looked at in Pivot Tables as well- this is a great way to get tables and charts out of your overall data.

Useful Excel Shortcuts

Find	CTRL F
Select	CTRL + shift + \downarrow , \rightarrow , \leftarrow
Select column	CTRL + Space
Select row	Shift + Space
Сору	CNRL + C
Paste	CNRL + P
Repeat Last Task	F4
Autocomplete a function	Tab
Go to cell A1	CTRL + Home
Go to last cell in worksheet	CTRL + End

APPENDIX

FSSD Excel Formulas to Copy & Paste

Note: Inserting columns anywhere <u>before</u> a column containing one of these formulas will cause the formulas not to work. In this case, delete the added columns or change the formula's letters in order for the formula to work. Inserting columns <u>after</u> using one of these formulas or in a column <u>to the right</u> of one of these formulas will <u>not</u> break the formula.

Combine Name of family support program into one column

- Insert a column before column D (select column D, right click, insert).
- Copy and paste the below formula into D2.
- Autofill down (select cell D2, hover in the lower right corner until you get the + sign, then double click).
- If you wish, hide all columns E2 through CY2. Do not delete these columns.

=CONCATENATE(E2, F2, G2, H2, I2, J2, K2, L2, M2, N2, O2, P2, Q2, R2, S2, T2, U2, V2, W2, X2, Y2, Z2, AA2, AB2, AC2, AD2, AE2, AF2, AG2, AH2, AI2, AJ2, AK2, AL2, AM2, AN2, AO2, AP2, AQ2, AR2, AS2, AT2, AU2, AV2, AW2, AX2, AY2, AZ2, BA2, BB2, BC2, BD2, BE2, BF2, BG2, BH2, BI2, BJ2, BK2, BL2, BM2, BN2, BO2, BP2, BQ2, BR2, BS2, BT2, BU2, BV2, BW2, BX2, BY2, BZ2, CA2, CB2, CC2, CD2, CE2, CF2, CG2, CH2, CI2, CJ2, CK2, CL2, CM2, CN2, CO2, CP2, CQ2, CR2, CS2, CT2, CU2, CV2, CW2, CX2, CY2)

Primary caregiver race

If you have already used the *Name of family support program* formula above:

- Insert a column before column FA.
- Copy and paste the below formula into FA2 and autofill down.

=IF(OR(AND(EV2="Checked", EW2="Checked"), AND(EV2="Checked", EX2="Checked"), AND(EV2="Checked", EY2="Checked"), AND(EV2="Checked"), AND(EW2="Checked"), AND(EW2="Checked"), AND(EW2="Checked"), AND(EW2="Checked"), AND(EX2="Checked"), AND(EX2="Checked"), AND(EX2="Checked"), AND(EX2="Checked"), AND(EX2="Checked"), AND(EX2="Checked"), "Multiracial", EY2="Checked", "EX2="Checked", "African American or Black", IF(EY2= "Checked", "Asian", IF(EV2= "Checked", "Native American or Alaskan Native", IF(EW2= "Checked", "Native Hawaiian or Pacific Islander", "None Checked")))))))

If you have **not** used the *Name of family support program* formula above:

- Insert a column before column EZ.
- Copy and paste the below formula into EZ2 and autofill down.

=IF(OR(AND(EU2="Checked", EV2="Checked"), AND(EU2="Checked", EW2="Checked"), AND(EU2="Checked", EX2="Checked"), AND(EU2="Checked"), AND(EU2="Check

AND(EV2="Checked", EX2="Checked"), AND(EV2="Checked", EY2="Checked"), AND(EW2="Checked", EX2="Checked"), AND(EW2="Checked", EX2="Checked"), AND(EW2="Checked"), "Multiracial", IF(EY2= "Checked", "White", IF(EW2= "Checked", "African American or Black", IF(EX2= "Checked", "Asian", IF(EU2= "Checked", "Native American or Alaskan Native", IF(EV2= "Checked", "Native Hawaiian or Pacific Islander", "None Checked"))))))

To find the race of Children 1-5, copy and paste the formula into a new column to the right of those children's race columns and change the column names to the letters that correspond to that child's race data.

% of Federal Poverty Level (FPL)

If you have already used **both** formulas above:

- Insert a column before column FO.
- Copy and paste the below formula into FO2 and autofill down.
- Select the column & switch data to %.

=IF(OR(FN2="", FM2=""), "M/A", IF(FN2=1, FM2/11770, IF(FN2=2, FM2/15930, IF(FN2=3, FM2/20090, IF(FN2=4, FM2/24250, IF(FN2=5, FM2/28410, IF(FN2=6, FM2/32570, IF(FN2=7, FM2/36730, IF(FN2=8, FM2/40890, IF(FN2=9, FM2/45050, IF(FN2=10, FM2/49210, IF(FN2=11, FM2/53370, IF(FN2=12, FM2/57530, "?")))))))))))

If you have used **none** of the formulas above:

- Insert a column before column FM.
- Copy and paste the below formula into FM2 and autofill down.
- > Select the column & switch data to %.

=IF(OR(FL2="", FK2=""), "M/A", IF(FL2=1, FK2/11770, IF(FL2=2, FK2/15930, IF(FL2=3, FK2/20090, IF(FL2=4, FK2/24250, IF(FL2=5, FK2/28410, IF(FL2=6, FK2/32570, IF(FL2=7, FK2/36730, IF(FL2=8, FK2/40890, IF(FL2=9, FK2/45050, IF(FL2=10, FK2/49210, IF(FL2=11, FK2/53370, IF(FL2=12, FK2/57530, "?")))))))))))

Note: This formula is based on 2015 federal poverty guidelines. This number will give a close estimate of each family's % of FPL. There is a chance that a family with a borderline income could fall into a different range using 2015 guidelines than if the guidelines in place during their year of enrollment were used (especially if they were enrolled many years ago). Feel free to modify the income numbers in the formula to copy and paste into other enrollment years. For 2014 enrollments, the formula would be: =IF(OR(FL2="", FK2=""), "M/A", IF(FL2=1, FK2/11670, IF(FL2=2, FK2/15730, IF(FL2=3, FK2/19790, IF(FL2=4, FK2/23850, IF(FL2=5, FK2/27910, IF(FL2=6, FK2/31970, IF(FL2=7, FK2/36030, IF(FL2=8, FK2/40090, IF(FL2=9, FK2/44150, IF(FL2=10, FK2/48210, IF(FL2=11, FK2/52270, IF(FL2=12, FK2/56330, "?")))))))))))

% of FPL RANGE

If you have already used **all** formulas above:

- Insert a column before column FP.
- Copy and paste the below formula into FP2 and autofill down.

```
=IF(FO2="N/A", "N/A", IF(FO2<=100%, "<=100%", IF(FO2<=151%, "101-150%", IF(FO2<=200%, "151-200%", IF(FO2<=299%, "201-299%", ">=300%")))))
```

If you have used **only** the % of Federal Poverty Level formula above:

- Insert a column before column FN.
- Copy and paste the below formula into FN2 and autofill down.

```
=IF(FM2="N/A", "N/A", IF(FM2<=100%, "<=100%", IF(FM2<=151%, "101-150%", IF(FM2<=200%, "151-200%", IF(FM2<=299%, "201-299%", ">=300%")))))
```



"Funding for this guide was made possible by grant #D89MC23537 from the Health Resources and Services Administration. The views expressed do not necessarily reflect the official policies of the Department of Health and Human Services nor imply endorsement by the U.S. Government."